

Feedback from Attendees	CYC Responses provided by relevant officers to the Task Group in September 2014			
<ul style="list-style-type: none"> <li>We need to know publicly what happened to the 'One City Strategy' – we need to see an action plan or be formally updated on what happened to it</li> </ul>	<p>The Council is currently refreshing the York Equality Scheme and the Fairness and Equalities Board has suggested that as part of this refresh, the Scheme is broadened out to become a city-wide document. This will be called 'The One York Strategy' and will replace the One City Strategy. It will go to Cabinet in December 2014 for approval and then to Without Walls, via the Fairness and Equalities Board. (Assistant Director - Communities, Culture and Public Realm)</p>			
<ul style="list-style-type: none"> <li>We need to see that the Health &amp; Wellbeing Board is actively developing a plan for tackling health inequalities.</li> </ul>	<p>The Health and Wellbeing Board is in active discussions with the Fairness and Equalities Board (FEB), part of the Without Walls local strategic partnership, to ensure that clear lines of strategic accountability for health inequalities can be developed, and the potential for overlapping or conflicting remits minimised. The FEB has been asked to consider formal affiliation to the Health and Wellbeing Board, and while such discussions are continuing, we expect to be able to come to a resolution by the end of the year. (Strategic Support Manager - Adults and Public Health)</p>			
<ul style="list-style-type: none"> <li>We need to see an action plan associated with the 'York Embracing Diversity: Hate Crime Strategy' in place and being implemented by all agencies</li> </ul>	<p>A detailed response to this was provided by the Head of Community Safety – see Annex E</p>			
Other Feedback from Attendees	Improvements to CYC website	Improved Community Support	Improved Communication	Improved Relations Council/Students
<ul style="list-style-type: none"> <li>2000 Chinese students in York – any translation available?</li> </ul>	✓		✓	
<ul style="list-style-type: none"> <li>72 languages in York – mosaic experience</li> </ul>				
<ul style="list-style-type: none"> <li>Your services – for help with housing etc – visual trailer – pictures explain better</li> </ul>	✓		✓	
<ul style="list-style-type: none"> <li>Google translate</li> </ul>	✓		✓	
<ul style="list-style-type: none"> <li>Accessibility and Translation tool at top of every page</li> </ul>	✓		✓	
<ul style="list-style-type: none"> <li>More visual / picture clues</li> </ul>	✓		✓	
<ul style="list-style-type: none"> <li>Could the Council offer more opportunities for international students such as certain cooperation, programmes, volunteering, and charities?</li> </ul>		✓		✓
<ul style="list-style-type: none"> <li>Some of the work the Council has done is very good but the university students have never heard of them before, so probably the Council could have more cooperation with the Universities.</li> </ul>			✓	✓
<ul style="list-style-type: none"> <li>Student Communities – most of them do not know what is around (infrastructure or opportunities). They keep themselves busy with studies or part time jobs. Not sure how to address the issue.</li> </ul>			✓	
<ul style="list-style-type: none"> <li>The founder of York St John Sri Lankan Assoc would be very happy to come and talk to you and bring people to talk to you.</li> </ul>			✓	
<ul style="list-style-type: none"> <li>Language – work – experience.</li> </ul>				
<ul style="list-style-type: none"> <li>Protections for overseas students (safety, accommodation)</li> </ul>		✓		
<ul style="list-style-type: none"> <li>Job vacancies during term time</li> </ul>		✓		
<ul style="list-style-type: none"> <li>Connection between local communities and societies (with Chinese societies).</li> </ul>			✓	
<ul style="list-style-type: none"> <li>Charities support for students.</li> </ul>		✓		
<ul style="list-style-type: none"> <li>We need support form the Council when we organise activities.</li> </ul>		✓	✓	
<ul style="list-style-type: none"> <li>People from our community are highly qualified but when it comes to good job offers and interviews, communication has played as a big barrier. This does not mean they do not know English but may be the pronunciation is an issue etc, so the interviewer perceives differently.</li> </ul>		✓		
<ul style="list-style-type: none"> <li>Interpretation and translation services – In order to communicate effectively, services need to have appropriate interpretation and translation services in place, publicising them and training staff in their use.</li> </ul>	✓	✓	✓	